



You Made A Difference in 2018
ANNUAL REPORT





about

Children's Hope Alliance

Children's Hope Alliance provides an array of **residential services** for children who have suffered abuse and neglect, have behavioral and emotional issues, have substance abuse issues, are involved with juvenile courts, and/or have mental health needs. Children are provided a caring place to live while preparing them to return to a traditional family setting. Group homes model a positive, family-style environment to help youth develop social, emotional, academic, spiritual, and independent living skills.

We provide **foster care** for children who need care during a family crisis, need care because of abuse or neglect, or need additional structure due to behavioral or mental health concerns. Foster homes are selected based on their ability to provide a safe, stable and nurturing environment for children. Children participating in the foster care program regularly receive case management, behavior support planning, counseling, and crisis response. We also provide **adoption services** that include training, licensing, placement, and support.

Children and families across NC benefit from our variety of **community and home-based services**. Services range from intensive clinical services provided by licensed therapists, psychologists, and psychiatrists to services that focus on assisting families with parenting skills, educational support, behavioral interventions, and case management.

We also seek to fulfill our mission by providing financial support to our **charter school, Grandfather Academy**. In addition, other program services include overseeing the operations of Wildcat Lake and its surrounding lands in Banner Elk, NC, seeking to instill an appreciation of the natural environment and of the Grandfather Mountain watershed in particular, and to provide recreational and aesthetic opportunities for religious and charitable institutions and for the local community.



every journey

is different...

and we are
committed to
walking side-by-side
with children and
families along the way



Celeste Dominguez
President & CEO

To Our CHA Family,

I am humbled every day to serve our staff, children, and families. As I spend time with them and hear about their journeys, I am inspired to continue our work to make sure that Children's Hope Alliance is the most exceptional place to work and to receive services. We have some big initiatives and opportunities placed before us, and have set goals to keep us headed in a direction that embraces our mission.

These opportunities include a broader spectrum of community-based services, based on federal mandates now in place to reduce lengths of stay for children in residential care. These services, of course, will allow children to continue to be members of their communities as we work to ensure their safety and security.

Join us as we journey forward – attend a luncheon, explore volunteering opportunities, schedule a tour of our Bariums Springs or Banner Elk campus, or simply learn more about us by visiting our website at www.ChildrensHopeAlliance.org.

Regards,

Celeste Dominguez, President & CEO

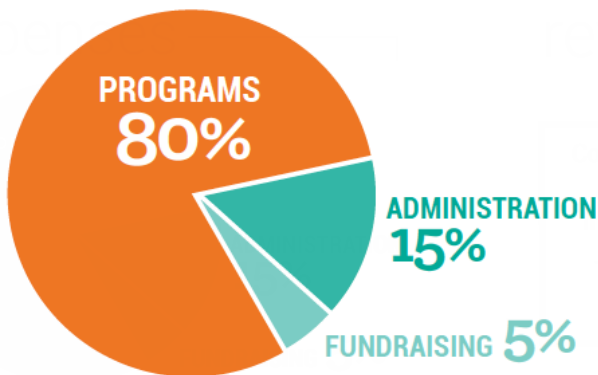


children's hope
— ALLIANCE —

2018 Impact Report on Mission

Your Gifts Matter

Each year, we are humbled by the continued generosity of the individuals, foundations, businesses and churches who contribute to the financial health and growth of our mission. You make such a positive impact in the lives of children and families who are struggling. Without your help, many of them would be at risk of certain failure. But, you put a smile on their faces and hope in their hearts by providing the help and support they so desperately need. **Thank you!**



Why do we need your help to fund our services?

We rely heavily on our endowment and private contributions in order to fully serve NC children and families in need. **We simply could not fund our mission without you.**

In 2018, just over 60 cents of every dollar was payment for service provided, while 80% of every dollar raised or paid went directly to programs that support children and families.

60 Donors have given consecutively for 20 years or more

418 Volunteers

1,399 Volunteer Hours

131 Donors have given consecutively for 10-19 years

42 New Giving Them Hope Society Members

401 Gifts-in-kind

the facts



1/2

Nearly of NC children live in poor or low income, at-risk homes



1 in 3

NC children live in food insecure households



1 in 7

NC children has a mental, behavioral or developmental disorder

Last year, **less than 30%**

of children with a mental health disorder in NC received the treatment they need



Statesville
Banner Elk
Asheville
Charlotte
Franklin
Greensboro
Bryson City
Lexington
Morganton
Sylva
Waynesville
Wilkesboro
Winston-Salem

Our NC Locations

With 13 office locations, we served children and families from 61 NC counties.

2,200+

More than 2,200 children and families received services from Children's Hope Alliance last year.

PROGRAMS + SERVICES

Foster Care and Adoption Services

335 children are closer to their forever home

- Family & Therapeutic Foster Care
- Intensive Alternative Family Treatment
- Adoption & Post Adoption Services

Residential Services

310 children & young adults had a safe home

- Homes, Cottages and Emergency Teen Shelter
- Psychiatric Residential Treatment Services
- Stand By Me/Independent Living

Outpatient Therapeutic Services

1,066 children are on their healing journey

- Individual, Group and Family Therapy
- Medication Management
- Dove House
- Trauma-Focused Cognitive Behavioral Therapy

Therapeutic Education

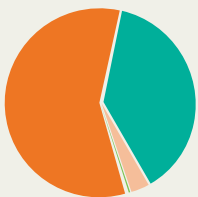
88 children improved in school

Community-based Services

491 at-risk children and families found support

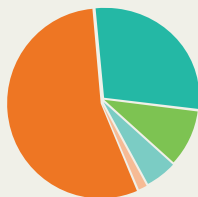
- Intensive In-Home Services
- Intensive Family Preservation/Reunification Services
- Treatment Alternatives for Sexualized Kids (TASK)

About the Children & Families You Helped



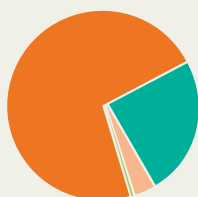
Gender

- ▶ Male 58%
- ▶ Female 38%
- ▶ Unreported 3.5%
- ▶ Transgender .5%



Race

- ▶ White 55%
- ▶ Black 29%
- ▶ Multiracial 10%
- ▶ Hispanic 5%
- ▶ Other 1%



Age

- ▶ 0-9 24%
- ▶ 10-19 72%
- ▶ 20+ (young adults + parents) 3%
- ▶ Unreported 1%

get involved



▶ donate

Join the Alliance to support children and families

▶ advocate

Find us on social media – like, post, & share

▶ volunteer

Help others find Hope, Health, and Healing

#BETHEHOPE

www.ChildrensHopeAlliance.org

2018 highlights



Nelson Cottage was renovated thanks to LGI Homes who solicited and coordinated an army of volunteers

to update the cottage both inside and outside. A total of 25 companies donated materials, time and expertise for this remarkable project.



Kids on our Barium Springs campus are now growing in more ways than one – thanks to our volunteers who started a new Garden Club on campus in 2018.

Thanks to the generosity of our donors and volunteers, children and families served in all of our locations can now have essential items they need from our Hope Closet.



Several beautification projects were completed on our campuses by our hard-working volunteers.

RE-ACCREDITATION

Children's Hope Alliance was re-accredited by the Teaching Family Association (TFA), as well as the Joint Commission (TJC). TJC evaluates and accredits more than 16,000 health care organizations in the United States. This triennial evaluation includes a thorough review of every aspect of treatment and an on-site review.

SERVING CHILDREN & FAMILIES IN NEED

This past year, Children's Hope Alliance cared for over 2,200 children, families, and individuals in need across 61 North Carolina counties.

HEALING THEIR HURT

Over 1,000 children, families and individuals received therapy through our outpatient services—almost 250 more than the year before! 99% of those served through this program rated our services as good or excellent.

THERAPEUTIC EDUCATION

Sometimes children need a more restrictive school setting to work through problems they face. We work with them through these difficult times at our alternative school in hopes of getting them back into a regular school setting. In 2018, 90% of children in our therapeutic education program were able to move back to a less restrictive school setting.

3.5 OUT OF 4 STARS FROM PARENTS

Overall as an agency, parents awarded Children's Hope Alliance's staff with 3.5 out of 4 stars for doing an effective job. Youth from our programs granted our staff 3.4 out of 4 stars for helping them learn.

SHARING OUR MISSION WITH OTHERS

In 2018, many people wanted to learn more about our mission and what we do at Children's Hope Alliance. A total of 190 people took a tour of one of our campus facilities. Tours are the best way to hear stories firsthand of how we're changing the lives of children and families.

If you've never scheduled a visit, we hope you will soon. Visit www.ChildrensHopeAlliance.org today to schedule your tour.

2018 financials

Fiscal year runs October 1, 2017 – Sept 30, 2018

Revenue and Expense Statement

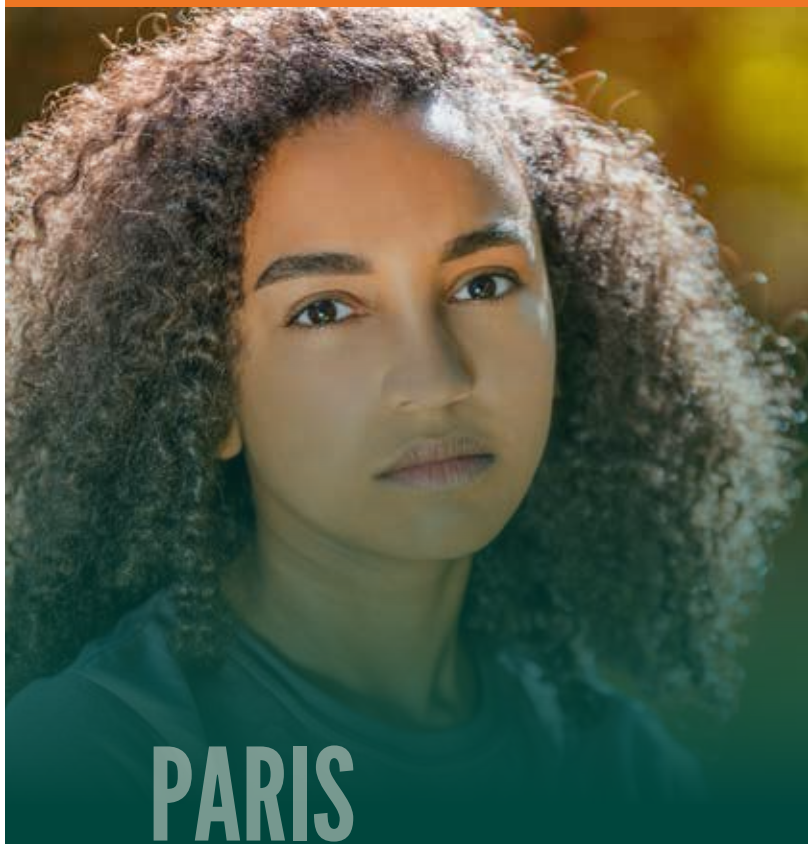
REVENUE

Contributions & Grants	3,337,729
Programs – Federal, State & Locally Funded	15,451,969
Support Services	412,317
Gain on Sale of Property & Equipment	50,106
Investment Income	3,039,938
Net Realized & Unrealized Gain on Long-Term Investments	2,294,587
Change in Trust Values	154,304
Miscellaneous	401,472
Total Income	25,142,422

EXPENSES

Salaries & Benefits	14,804,474
Supplies	187,788
Insurance	316,647
Facility Rent, Maintenance & Utilities	1,216,038
Communications & Events	225,753
Grants	398,895
Postage	11,913
Travel	358,371
Staff Development, Recruitment & Support	271,962
Youth Expenses	782,274
Professional Contract & Support Services	817,177
Dues, Licenses & Subscriptions	58,526
Foster Parent Payments	2,158,123
Bank Fees & Interest Expense	55,980
Bad Debt Expense	227,728
IT Equipment & Support	921,154
Property Taxes	24,591
Miscellaneous & Office Expenses	199,691
Depreciation & Amortization	965,999
Total Expenses	24,003,084

Total Income	25,142,422
Total Expenses	(24,003,084)
Change in Net Assets	1,139,338



PARIS

From an early age, Paris lived in an abusive home. Her mother was a drug addict who prostituted herself and ended up in jail. After she was released, her mother dated gang members and brought people into the house late at night. It was during one of these late night visits that Paris was raped for the first time. She was 12.

At age 13, Paris was promoted as a prostitute on a website online. The men in the gang would give her drugs and alcohol, and sell her at night. Four months after this cycle started, Paris was given a mixture of pills and alcohol that left her unconscious. Fortunately, one of the men who had paid for her time called 911 before fleeing the scene. She was immediately hospitalized and taken into DSS custody.

Eventually, she arrived at one of CHA's Residential Programs where she has confronted her dark and traumatic past and worked to move forward once again.

*Child's name and photo have been changed for her protection, but her story is very real.

HEATHER



*Child's name and photo have been changed for her protection, but her story is very real.

Heather and her mother know what it means to face challenges. Last year, Heather battled with anxiety so severe she stopped going to school, stopped going out, and stopped being able to function. Her mother didn't know how to help Heather, but she knew she had to do something. That's when Heather started attending the CHA Day Treatment Program at her school. There, she was able to work with a skilled therapist and trained classroom staff who helped her learn how to express her emotions and how to be comfortable in the classroom. As a result, Heather goes to school, interacts with others, and has learned to control the emotions that once threatened to control her.



Hope, Health, and Healing for Generations

PO Box 1, Barium Springs, NC 28010 • 1-800-320-4157

www.ChildrensHopeAlliance.org

We hope our 2018 annual report gives you a quick snapshot of what we do at Children's Hope Alliance.

For additional resources to help children, families and individuals in your area, visit our website at www.ChildrensHopeAlliance.org or call 1-800-320-4157

EXECUTIVE LEADERSHIP TEAM

President & Chief Executive Officer
Celeste Dominguez

Chief Operations Officer
Jason Ainsley

Chief Development Officer
Sarah Gray

Chief Finance Officer
Barbara Houghland

Chief Information Officer
Lakisha Marelli

**Chief Program Officer
of Community-Based Programs**
Kevin Angell

**Chief Program Officer
of Residential Programs**
Stephanie Knowles

BOARD OF DIRECTORS

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Mr. Ron Turner, Jr., Vice Chairman

Mrs. Kimberly Lawrence, Secretary/Treasurer

Mr. Constantine "Costi" Kutteh

Mr. Spurgeon Mackie

Mrs. Kelley Earnhardt Miller

Dr. Laura Skinner

Mr. Otis Wilson

Mr. Teross Young

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